How are we delivering the services - Seamlessly from anywhere to everywhere.

Regrettably, the spread of Coronavirus (COVID–19) pandemic continues to cause a huge impact on our loved ones, the key differentiators are the tools and technology that we are using to continue our services remotely.

Right Things

01 File Server, Email, Collaborative Tools, Development Servers on the Cloud by default. Proper access control for different teams exists from day 1.

02 All Services to customers have documented Operational Routines and Service Clock procedures to discharge operational duties.

03 During the first one month of lockdown we moved our entire HR & FInance systems & processes to cloud and being paperless

04 All Skillmine employees are supposed to have a broadband connection at home within 1 week of joining.
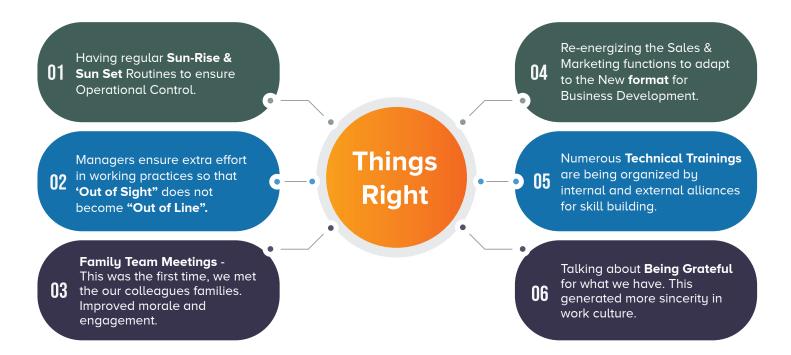
05 Laptops for everyone. Generally most IT people have their own, regardless. Where not possible to provide, we take remote control to harden their own machine to skillmine security standards.

06 Enabled unlimited Data Access for everyone using broadband mobile tethering. India has one of the cheapest data network in the world. Extra allowances facilitated for overseas employees for seamless connectivity.

Things Right

01 Having regular **Sun-Rise & Sun Set** Routines to ensure Operational Control.

02 Managers ensure extra effort in working practices so that **'Out of Sight"** does not become **"Out of Line".**

03 **Family Team Meetings -** This was the first time, we met the our colleagues families. Improved morale and engagement.

04 Re-energizing the Sales & Marketing functions to adapt to the New **format** for Business Development.

05 Numerous **Technical Trainings** are being organized by internal and external alliances for skill building.

06 Talking about **Being Grateful** for what we have. This generated more sincerity in work culture.

Due to the above, We are able to remotely deliver 100% of our services including
NOC, SOC, Infra Mgmt, App Dev & App Mgmt.

Innovation, Faster

Started acceleration for our compliance solution - COMPLYment to race towards beta.

Created the idea for Elastic Data based analytics & reporting for our Managed Service KPIs to give more insights to our customers. Development started

Recruitment & Onboarding

We replaced all face to face discussions during interviews with mandatory Video calls using technologies like Microsoft Teams, CISCO Webex, Group Whatsapp chats etc.

Equipped our HR personnel with digital signatures for electronic offer rollouts, e-induction etc.

After first few weeks of uncertainty, we have now managed to organize delivery of our own secured and hardened laptops to be delivered for tele-Onboarding of new employees.

Designed a crisp program for getting started. We call it as **Know Your Work, Know Your People, Know your Customer**. This has helped in faster onboarding of the new joiners, quickly upto speed.

Having Fun

- Our collaborative tools are coming to good rescue for playing online games like Tic-Tac-Toe, Housie etc. during free time

- One of our employee is very kind to take Sunday morning Zumba classes for colleagues.

- Skillmine Got (virtual) Talent – Intra Company Talent Hunt ... coming soon...

New Wins

We have started offering **CISO as a service** for a medium financial services company in Saudi Arabia.

Extended ongoing execution with new and improved scope for a very large **DevOps migration** for large retail in the UK

Starting to mobilize ourselves to work on new technology platforms for some of the **customers in a Digital-first** initiative

Complete **Managed Infrastructure and Infosec Services** for a large trading company in Saudi Arabia

What's New?

	We have extended our business by opening a new division in UK at 160 Kemp House, City Road, London.
skill-mine.com	We are pleased to announce the launch of our brand new website! During the lockdown we took time to refresh our website with new information & new features. Please have a look and give us feedback.
COMPLYment	COMPLYment is a Compliance Management System. It helps to manage compliance by configuring and monitoring compliance tasks across Organizations. It reminds stake-holders of approaching tasks and felicitates Global audit.
DATA v Data Visualization tool	DataV is a Data visualization tool that permits you to analyze and present large and complex data indexes as visual dashboards. DataV aims to bring the experience of data visualization to a more extensive crowd and help less-experienced engineers assemble proficient visual applications through an instinctive graphical interface.

We are pleased to Introduce

Karthikeyan Manoharan
AVP - Information Security

We are delighted to inform about the addition of Mr. Karthikeyan M as Assistant Vice President (AVP), to Skillmine family in Saudi Arabia.

As an engineer by education, Karthikeyan holds more than 14 years of technology experience in Information Security. Before joining Skillmine, Karthikeyan was associated with organizations like McKinsey & Company, Mercedes – Benz R&D India Pvt. Limited, etc.

He is a keen follower and champion of new technology and will drive our service delivery. Karthikeyan will be based in Riyadh, Saudi Arabia post lockdown and can be reached on karthikeyan.m@skill-mine.com.sa

Dream Mine - We rise by lifting others

DREAM MINE
Empowered by Skillmine

As part of our CSR activity, we have adopted orphanage school,
"Panathur Primary Govt School in Bellandur, Bangalore.

Skillminers had organized a one day visit to the school conducting extracurricular activities, competitions for a day and allowed kids to participate in the same.

We the **Skillminers** tried to bring giggle on their faces and happiness in their heart.

We are proud to update that Skillminers had pledged our One Day Salary #MyOneDay to the PM Cares Fund to fight the Covid-19 Pandemic.

Skillmine CSR is also supporting our adopted orphanage school to provide for daily meals. The Kids were primarily dependent on the Mid Day Meal Scheme which has been impacted due to lockdown.

India is the Biggest Workforce on this planet. It's time for us to come together and harness the planet with our collective strength and One Common Objective. IT Citizens & Companies to join and contribute...

#MyOneDay