

## Artificial Intelligence for IT operations

Evolution happens when a new trait is required by a species to cope with its surroundings. But today technological advancements have seemed to be grown so rapidly that it has turned to make us seemingly believe wrongly that, it has nullified such a need of evolution to humans. Because the life of humans have become easier and simpler with advanced technologies. But this understanding is based on a narrow view.

We the creators of this technically advanced world are evolving in a crazy good phase. We are very reluctant to make compromises in the quality of our inventions, the experience that provides, the easiness one gets while using it. The top peak of human inventions is occupied by Artificial Intelligence(AI) today. Worries apart, as long as it's artificial – it's human, and under the human surveillance.

We, Skillmine – who develops IT that runs every day with your business, solemnly thinks about the future of your business when we develop our AI-driven IT operations for your business. AI-driven IT Operations is the only unified AI platform that truly connects the user experience, customer journeys, business transactions to your applications, infrastructure, and IT Operations.



## NEW WINS

PCI Compliance and certification for the largest telecom Telecom operator in Saudi Arabia

3 years Managed Security services for a large financial institution in Saudi Arabia

Started work on complete Identity & Access Management for a large Bank in Saudi Arabia

Started work on Information Security Incident Response for a key customer in Saudi Arabia

## NEW SERVICES

Started offering AI/ML-based intelligent monitoring system. This solution provides data science-based analytics around IT & IT operations to measure customer experience / digital success for enterprises.

We have Launched our new product:

### COMPLYment

COMPLYment is a Compliance Management System. It helps to manage compliance by configuring and monitoring compliance tasks across organizations. It reminds stakeholders of approaching tasks and felicitates global audit. COMPLYment provides flexibility for managing and tracking the necessary compliances as per various standards like PCI, ISO, HIPAA, etc. It is designed to simplify the gap analysis process and required mitigation, to attain the desired compliance level for organizations.

*Coming together is a beginning  
Staying together is progress  
And working together is success*

**- Henry Ford**



As the striking quote written on the walls of our workspace, 'Common people, Uncommon results', there is nothing much better to describe our team. Skillmine has grown and developed over the years, with its powerful team of individuals from various backgrounds and cultures who came together and works together to achieve common results which stands surprisingly uncommon and unique on the face of the world. We are always motivated with the thought that 'We are all in it together', and we believe there's nothing more big for us to get motivated each day.

Congratulations to all our staff as we have been effectively shaping Skillmine to expand our potential and grow higher. To be more productive, let us all work towards being meaningful, be polished to address the business challenges and pursue success. And we shall always remember that adding quality to the lives of people earns us loyalty each day.

## MEET OUR NEW MATES WHO HAD TAKEN THE OAR FOR SKILLMINE.



Divyendu Bhatt	Nagireddy Palanki
Adil Raza Siddiqui	Heena Chhabra
Gutala Anusha	Divya S
Shabaz Khan	Chityala Dathathreya
Santosh Kumar Sajjan	M Naveen Kumar
Mohd Salim	Vinodkumar SR
Rohit Kumar Mandal	Palaparthi Vamsi Krishna

# Meet our mates who blow candles in September

- |                |                      |
|----------------|----------------------|
| 04 Manikadan P | 19 Arpitha           |
| 06 Abhay Singh | 21 Moulali Shaik     |
| 08 Saravanan P | 23 Karthik Gollakore |
| 08 Smuti Dash  | 24 Deepika B G       |
| 08 Babita Sahu | 25 Swapna Kharat     |
| 12 Samir Mehta | 26 Nikhil Bhosale    |
| 16 Anand Patil | 30 Nikhil Krishnan   |
| 18 Srinath R   |                      |



- ◀ Congratulations to Mr. Abhishek S on the birth of his sweet baby girl
- ◀ Congratulations to Mr. Shishir Choudhary on the birth of his sweet baby girl
- ◀ Congrats to the members of our new Skillmine team at Saudi Arabia.
- ◀ Congrats Ms. Aparsi Das on her transfer to the RBL client base.



Success is sweet. But it's sweeter when it is achieved through coordination, cooperation & collaboration.

It gives us immense pride saying everyone how great is our **TA Team (Talent Acquisition)**. Your diligence and detailed approach towards work has set a benchmark for the rest of the workforce.

## Cheers!

Your work always stood by the expectations and has a meaningful contribution to the success of the company.

# Skillmine's Speaking Corner



## Saurabh Salaskar

Senior Consultant - Incident manager

With a name meaning 'fragrance,' Saurabh is the emissary of Skillmine fragrance at our client base of RBL. Being joined Skillmine on his birthday, he finds it as a new birthplace for himself for his burgeoning career. On completing the first six months of his career with Skillmine as an incident manager, he is delighted that he along with his team was able to do a great job by avoiding a good number of escalations at the client base and mark themselves and Skillmine very significant for the client.

Saurabh speaks "I still couldn't imagine myself working anywhere being this privileged as at Skillmine. The enormous support of Skillmine has played a good role in our outstanding performance in redefining the entire incident management at RBL. I am pleased about my team and work-life now. When it comes to knowledge sharing Skillminers never says 'NO.'"



## Balasubramani Sakthivel

Executive - Talent Acquisition Team

Bala, the smiling face of Skillmine, named after the lord Murugan who is considered as the Tamil God. He is bursting waves of laughter inside the Skillmine family with his jokes. Being a cricket lover, foodie and great fan of actor Thala Ajith. Bala is completing his two years career with Skillmine's talent acquisition team. Even though he completed his degree in B.tech, he believes that he has chosen the right path joining Skillmine recruitment team with his talent and caliber.

Bala speaks, "Skillmine has provided me the right platform to discover my potential more. Over these years I have learned a lot of things at Skillmine, I am feeling very much optimistic here as I could utilize my technical knowledge to the best in finding out the right talents for the Industry. I could find myself evolving well with my interpersonal skills. I still have a long way to go and a lot to learn at Skillmine."



## Rohit Kumbala

Senior Consultant - Incident and Change Manager

Rohit, sharing a close similitude with the Sandalwood actor Sudeep as his colleagues claim, he is an active contributor for the last two years to the incident management team at ICICI. With his smart attitude at the work floor, he has proved to be a valuable gem of Skillmine. He has been adding high impact at his workplace with his enthusiastic, smart work and being a good mentor for his junior colleagues. Having good taste in music and travel, Rohit finds time to make short trips frequently.

Rohit speaks, "Over the past two years I could find myself evolving well with Skillmine by dealing with my team, and I could claim myself to be a good team player. I am taking care of incident and change management right now, and I am working on to take up knowledge management too and looking forward to being in a manager-level position very soon. I believe Skillmine is the right place where I get rewarded for the efforts I put."



## Aneesh Babu

Senior consultant- Information Security

Aneesh, a senior consultant of Skillmine working as an endpoint information security resource at Sony for the last two years. With a calm, smiling face and his excellent talent in singing, He has been sharing his knowledge by giving internal pieces of training to employees/teams and gaining more by attending world-class conferences. He has proved himself to be a very flexible employee of Skillmine by working on international projects for our clients and his team says 'they are pleased to have him around and he is a very much approachable person to his juniors on any matter..'

Aneesh speaks, "I am so much happy and excited to see the growth of Skillmine. I could say compared to any other vendors of the client I am working for, Skillmine is the best in terms of its support to the employees. We never felt frustrated at all; the Skillmine management is very much approachable and helpful on any issues."

# Skillminers raised their solidarity towards the views of freedom fighters on the **Independence day**



“



## Harish Prakasam's Coax on the team for the good work

Senior Manager – Infrastructure Management

“Great things in business are never done by one person. They're done by a team of people.”  
– Steve Jobs

We, Skillminer's are such a great team who are the source for winning our customer's trust and loyalty consistently by providing our extra-mile delivery, commitment, teamwork, innovative ideas and adding value to their business with our immense skills and knowledge. To continue the good work and increase the customer base, we should always keep ourselves enhanced with the latest technologies to keep running the race. Kudo's for your commitment to all the achievements so far and we all need to travel a lot more for great things to come in our way.

”

# THANK YOU